

Welcome Back to Our Clinics

he health and safety of our patients is our number one priority. We have taken precautions to make your experience coming back to our clinics a pleasant and safe one.

"We want everyone to know we are open for business," says Tacy Hyberger, Assistant Administrator of Clinic Operations at Boone County Hospital (BCH). "We are taking precautions and want to assure our patients we are doing everything we can to make sure they have a safe experience with their healthcare provider."

With the unexpected COVID-19 virus becoming a part of our everyday lives, it has been necessary to set restrictions and keep them in place. These restrictions are being reviewed on a monthly basis and changes will be made as needed.

The restrictions at Boone County Family Medicine (BCFM) North, South, Ogden and the Madrid Family Practice Clinic include:

- Restricting the number of patients in the clinic at the same time.
- Taking temperatures of employees and patients when they enter the clinic.
- Wearing a mask. Everyone coming to the clinics must wear a mask. If a patient does not have a mask, a homemade cloth mask will be provided for them; the mask must be returned at the end of the appointment so it can be washed.
- Asking screening questions to each employee and patient.
- Adding plexiglass at the registration areas.
- Rearranging chairs in the lobbies so they are six feet apart.
- Moving patients from the waiting area to a patient room quickly.
- Wiping down all patient rooms and equipment after each patient visit.
- Providing hand sanitizer at various locations throughout the clinics.

The process for the Walk-In Clinic at BCFM North is similar, however, testing for COVID-19 has moved to a new



location. If you have COVID-like symptoms or respiratory symptoms, pull your car into the parking lot at 104 South Story, north of the Boone County Family Medicine Walk-In Clinic. Once you are there, remain in your car and call 433-8585 to register. Someone will come out and get you or they will call you back and direct you into the clinic. Please wear a mask; if you do not have a mask, one will be provided for you. Hours of the Clinic are: 9 a.m. to 8 p.m., Monday-Friday; 9 a.m. to 7 p.m., Saturday; and 9 a.m. to 5:30 p.m., Sunday. Non-symptomatic patients should report to the Walk-In Clinic as usual.

"We are encouraging everyone to schedule their appointments, including well-child visits," says Hyberger. "Also, if you need to refill your medication, it's important you call for an appointment, so you do not run out."

Safety is a priority at BCH as well, and similar restrictions have also been put into place at the Hospital. In addition, all outpatient areas are working to schedule visits back to normal volumes (certain criteria must be met). With that in mind, appointments for such things as an annual mammogram or a colonoscopy can now be scheduled. Recently, our restrictions and guidelines for inpatient and Emergency Room visitors was updated. For a complete list of those restrictions, log on to *www.boonehospital.com*.

As always, the safety of our patients is our number one priority. Please abide by our guidelines and restrictions. We are doing our best to keep you safe and hope you have a pleasant experience.



Audrey Hohanshelt Bethany Van Dyke Bomgaars **Boone Schools BCH** Auxiliarv **BCH Board of Trustees BCH** Foundation Betty & Steve Irons **Brynnley Bissen** Casey's General Store City of Boone **Chalk Drawers** Chappy's BBQ **Continental Manufacturing** Deb & Jeff Hansen Foundation **Diane Tott** Dr. Mehlhaus Dr. Logan **Evan Purtel** F. William Beckwith Adult Day Services Girl Scout Troop 662 Girl Scout Troop 7102 Grace Community Church HyVee

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If you have made a donation to our hospital or one of our clinics and you are not included on our list, please accept our apologies for overlooking you. We are so appreciative of all of the generous donations.

Together we can make the Hospital the best it can be!

f you've been a patient or a family member of a patient at Boone County Hospital (BCH) and you are open to sharing your thoughts and ideas on ways we can improve our Hospital, we want to hear from you. Patient and family advisors provide a voice to the Hospital doctors, nurses, and administrators to help improve the quality of our Hospital's care for all patients and family members.

"The Patient and Family Advisory Committee is important to our organization as it supports the Hospital's mission of improving and enhancing the health and well-being of those we serve," says Angi Ellsworth, BCH Quality Management Director and Patient and Family Advisory Committee Co-Chair. "By engaging and partnering with our patients and families, we are then able to make decisions based on patient-and-family-identified needs rather than assumptions of clinicians or Hospital staff about what patients and families want. These committee members also serve as a community liaison for the Hospital as well."

A patient and family advisor is someone who:

- Wants to help improve the quality of our Hospital's care for all patients and family members.
- Gives feedback to the Hospital based on his or her own experiences as a patient or family member.
- Helps us plan changes to improve how we take care of patients.
- Works with the Hospital for either short- or long-term commitments depending on the project.
- Volunteers his or her time. At BCH, patient and family advisors give us feedback and ideas to help us improve the quality and safety of care we

provide. You can be an advisor if you or a family member received care at BCH in the last five years. You do not need any special qualifications to be an advisor. What's most important to us is your experience as a patient or family member. We will provide you with any additional training you need.

"The Committee was started with the purpose to have patients and families be active participants in the quality improvement efforts, safety initiatives and patient experience goals for the organization," says Angi. "Partnering with the people we serve helps guide us in our improvement strategies to ensure they meet the needs of the community."

If you are an advisor for our Hospital, you can help us in the following ways:

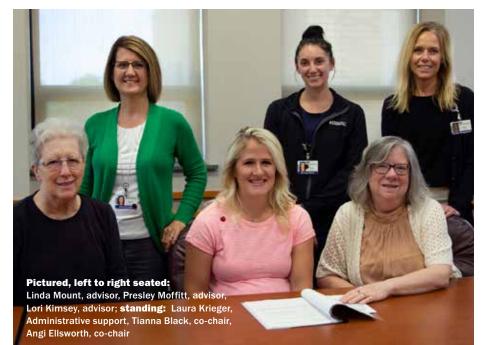
- Share your story. Advisors help by talking about their health care experiences with clinicians, staff, and other patients.
- Participate in discussion groups. Advisors tell us what it's like to be a patient at our Hospital and what we

can do to improve.

- Review or help create educational or informational materials. Advisors help review or create materials like forms, health information handouts, and discharge instructions.
- Work on short-term projects. We sometimes ask advisors to partner with us in making improvements for example, helping to plan and design a family resource room.
- Serve on a patient and family advisory council. An advisory council discusses, and plans changes to improve the Hospital's quality and safety. Members include patients, family members, and Hospital staff.

Currently, the group meets every other month and no more than four to six times a year.

For more information about being a patient and family advisor, call Angi Ellsworth at (515) 433-8488 or email her at aellsworth@ bchmail.org.





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<u>TRESTLE HUSTLE</u>

HIGH TRESTLE TRAIL · MADRID, IA RACE START - 8:00 AM

REGISTRATION: Register online www.boonehospital.com/foundation

FEE: Register before August for early-bird pricing \$30 - 5K/ I0K · \$40 - DUATHLON (Pricing increases \$10 on August 1)

MIKE SCHEUERMANN MEMORIAL

OURNA

9.24.20 CEDAR POINTE \$100 PER PERSON - 3 MEALS, CART

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BOONE COUNTY HOSPITAL FOUNDATION

DUATHLO

🚯 🖸 🞯 🖸 🖗 @ bchfoundation 5I5.433.8487 events@bchmail.org

HARVEST Friday, October 30 - Additional details to come this summer. **FESTIVAL** Follow us on social media **@bchfoundation** for updates.

Due to the nature of our events and the guidelines set forth for COVID-19 by the Iowa Department of Public Health and the Centers for Disease Control, BCH Foundation will make sure certain protocols are in place for our events. Therefore, we reserve the right to make changes or cancel any of our events if we do not feel the environment is safe for everyone.

New Providers

Boone County Hospital (BCH) and its clinics are pleased to announce the addition of several new providers.

Rheumatology



Eman Boulis, M.D., Rheumatology, joined the Boone County Hospital Medical Staff in late

2019. She sees

patients at the Walk-In Clinic located at Boone County Family Medicine (BCFM) North one day a week. Dr. Boulis received her Medical Degree from Cairo University, Cairo, Egypt. She is Board Certified in Internal Medicine and Rheumatology. To schedule an appointment with Dr. Boulis, call (515) 433-8585.

Walk-In Clinic



DNP, began working at the Walk-In Clinic at BCFM North in the Spring 2020. She received

Abby Bennett,

a Doctor of Nursing from Creighton University. Abby is also an Emergency Room provider at UnityPoint Health, Des Moines. No appointment is needed to be seen in the Walk-In Clinic.

Walk-In Clinic



Antoinette (Tonie) Thompson, DNP, began working in the Walk-In Clinic at BCFM North in July. She received a Doctor

of Nursing from the University of South Alabama, Mobile, Alabama. Tonie is also an Emergency Room locum for Wapiti. No appointment is needed to be seen in the Walk-In Clinic.

Radiology



Alexander Harvin, M.D., McFarland Clinic, is now providing Radiology services for Boone County Hospital.

He is among eight other McFarland radiologists who also provide radiology services for BCH. Dr. Harvin received his Medical Degree from the Medical University of South Carolina, Charleston, South Carolina.

Dermatology



Janeen Busch, ARNP, will start providing Dermatology services at Boone County Family Medicine South in August

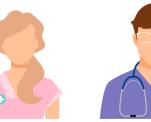
two days a week. She received her degree from Graceland University, Independence, Missouri. If you would like to schedule an appointment with Janeen, call (515) 432-2335.

For more information about the physicians and providers at Boone County Hospital, log on to www.boonehospital.com.









Medical Staff



Anesthesia

Genev Calek, CRNA Kayla Campbell, CRNA Rebecca Clark, CRNA

Clinical Psychology William Martin, Jr., Ph.D......433-0343

Dermatology Janeen Busch, ARNP......432-2335

Emergency

Timothy Evert, D.O., ED Medical Director Katie Kuehner, D.O. Jason Sheffler, D.O.

Endocrinology

| Diana Wright, | M.D | 432-2335 |
|---------------|-----|----------|
|---------------|-----|----------|

Family Practice

| Joshua Anderson, D.O | 432-2335 |
|------------------------|----------|
| Tammy Chance, D.O | 275-2417 |
| Josh Chrisopulos, PA-C | 795-4300 |
| Devi Dunker, D.O | 432-2335 |
| Trishia Filipiak, M.D | 432-4444 |
| Mel Hilsabeck, ARNP | 795-4300 |
| Rodney Logan, M.D | 432-4444 |
| Brian Mehlhaus, M.D | 432-4444 |
| Eric Peterson, M.D | 432-2335 |
| Rienera Sivesind, M.D | 432-4444 |
| Scott Thiel, M.D | 432-2335 |
| Dawn Tingwald, ARNP | 275-2417 |

General Surgery

| Jeffrey Maire, | D.0 | 433-8500 |
|----------------|-----|----------|
| Jay Seligman, | D.0 | 433-8500 |

OB/Gyn

| Tracey McIntire, D | 0.0 | .433-8700 |
|--------------------|-----|-----------|
| Rienera Sivesind, | M.D | .432-4444 |

Pain Clinic Christopher Hanson, CRNA, MS, ARNP.....212-2420

Pathology

Trisha Andersen, D.O. Christopher Johnson, M.D. Jamie Wedert, M.D.

Podiatry John Erickson, D.P.M., AACFAS, FACFAOM.....433-8500

Radiology

Randy Anderson, M.D. Grant Goldsberry, M.D. Dean Gute, M.D. Alexander Harvin, M.D. Douglas Lake, M.D. David Larson, M.D. John McGarity, D.O. Charles Olson, M.D. David Sosnouski, M.D.

Rheumatology Eman Boulis, M.D.....433-8585

Walk-In Clinic Abby Bennett, DNP Josh Chrisopulos, PA-C Mindy Royster, ARNP Antoinette Thompson, DNP

Wound and Hyperbaric Center

Melinda Altman, ARNP......433-8740 John Erickson, D.P.M., AACFAS, FACFAOM.....433-8740 Scott Thiel, M.D.....433-8740

BCH OUTREACH SERVICES

Ophthalmology Nicolas Hamouche, M.D.....239-4460

BCH SPECIALTY CLINIC...433-8300

Allergy Jay Brown, M.D., McFarland Clinic

APO Rick Volk, CO, CL, American Prosthetics

Audiology Lisa Gardner, MS, CCC-A, Mercy ENT

Cardiology Amar Nath, M.D., UnityPoint Cardiology Rakshak Sarda, M.D., Iowa Heart Center

Ear, Nose, Throat Cory Mineck, M.D., Mercy ENT Matt Morgan, M.D., Mercy ENT

Hepatology Blake Williams, ARNP, UnityPoint **Nephrology** Jacob Alexander, M.D., McFarland Clinic

Neurology Michael Kitchell, M.D., McFarland Clinic

Oncology Joseph Merchant, M.D., McFarland Clinic

Ophthalmology Louis Scallon, M.D., Wolfe Eye Clinic

Orthopedic Surgery

Steven Aviles, M.D., Iowa Ortho Jared Carter, PA-C, Iowa Ortho Todd Harbach, M.D., Iowa Ortho Kraig Holtorf, PA-C, Iowa Ortho Casey Howe, PA-C, Iowa Ortho Timothy Kenney, M.D., Iowa Ortho Craig Mahoney, M.D., Iowa Ortho Benjamin Paulson, M.D., Iowa Ortho

Physical Medicine and Rehab

Todd Troll, M.D., Iowa Clinic

Podiatry Todd Miller, D.P.M.

Pulmonary Medicine

Greg Hicklin, M.D., The Iowa Clinic Katrina Guest, M.D., The Iowa Clinic

Vascular Surgery Nicholas Southard, D.O., Iowa Clinic

Discrimination is Against the Law

Boone County Hospital complies with applicable Federal civil rights laws and does not exclude people or treat them differently because of race, color, national origin, age, religion, sex, gender identity, sexual orientation, or disability.



1015 UNION STREET, BOONE, IOWA 50036

Programs & Services

Boone Blood Drive

September 14 and November 16, 1 to 6 p.m., Central Christian Church. If you are interested in donating blood, call (800) 287-4903. The Blood Drive is bi-monthly. Sponsored by the BCH Auxiliary.

Boone County Nutrition Programs

Boone County provides meals to individuals 60-plus and older throughout the county. For more information on the Home Delivered Meal and Congregate Meal Programs, call 432-1127.

Car Seat Safety Checks

If you would like a car seat safety technician to install your child's safety seat correctly, call 433-8196.

Childbirth Education

Covered topics are childbirth preparation, infant care and breastfeeding. Snacks provided. Call 433-8400 to find out when the next scheduled class will be held.

Diabetes Support Group

This group does not meet in the summer; it will resume in September.

Educating and Empowering U

This series typically meets the third Tuesday of each month. Topics vary and include everything from health and wellness to updates on community happenings. A complimentary lunch will be provided. To register, call 433-8470 or email sbehn@bchmail. org.

Home Care Services

Provides a wide range of home care and health promotion programs to better the community's health. For more information, call 432-1127.

Hospice Rooms

Family and Friends Patient Comfort Rooms are available for individuals diagnosed with a life-limiting illness.



Lab Wellness Profiles

Offered seven days a week, 7 to 10:30 a.m., BCH Lab. A variety of blood tests are available. Cost is low; no insurance filed. For more information, call 433-8170.

Outpatient Nutritional Services

A Boone County Hospital dietitian can provide you with a nutritional need's assessment, help you develop healthier eating habits, plan healthy menus and lose weight. Call 433-8624.

Sibling Class

This sibling class for 2 to 10-year old's helps children prepare and accept the arrival of a newborn. Call 433-8400 to find out when the next scheduled class will be held.