

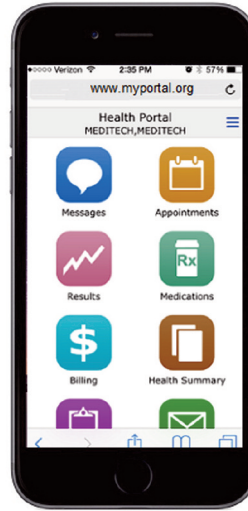
## Enrollment is Easy!



1. Visit our website at [www.boonehospital.com](http://www.boonehospital.com)
2. Click on the Health Portal link at the top of the page or under QuickLinks
3. Complete enrollment questionnaire (name, DOB, email, etc.)
4. Access your email and click on a link to the Portal
5. Select a new user name and password
6. Visit the Apple or Google Play Stores and download the MHealth App
7. Explore the Portal!

## Smartphone Friendly

Access your health information from your phone.



 **BOONE COUNTY  
HOSPITAL**

1015 Union Street  
Boone, Iowa 50036  
[www.boonehospital.com](http://www.boonehospital.com)



Welcome to our  
**HEALTH  
PORTAL**

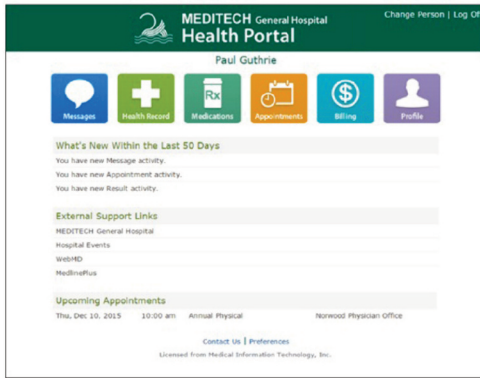


*Stay Informed  
Stay in Touch  
Stay in Good Health*

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## How the Portal Works for You



### Available at your convenience

We understand your time is valuable. The portal makes time-consuming tasks simple...a few clicks, and you're done.

- Access complete health information online, versus over the phone or in person
- Request appointments
- Request prescription renewals
- Pay your bills online

### You choose the when and where

Access to the Portal is on your schedule, whether at home or on the go.

- Easily access your Portal from a mobile device. Simply download the MHealth App from the Apple and Google Play stores and log in using your portal credentials
- Manage information 24/7, without waiting

## Keep the most important people in the loop

You can connect with your providers and keep your family informed at the same time.

- Exchange messages with your provider between visits
- Give authorized family members access to your health information

## All of Your Information in One Place

The Health Portal is an online tool that goes a step beyond simply displaying information by helping you manage your healthcare easily and securely. You will find:



- *Lab Results*
- *Radiology Results*
- *Visit History*
- *Discharge Instructions*
- *Health Summary*
- *Allergies and Conditions*
- *Immunizations*
- *Medications and Instructions*
- *Appointment Requests*

## FAQs: You have Questions, We Have Answers

### Where does my health information in the Portal come from?

All of the information in the Portal comes from the Boone County Hospital (BCH) Electronic Health Record (EHR). This ensures that you have access to the most accurate, up-to-date information possible.

### How do I log into the Portal?

To log into the Portal, either find BCH's name within the MHealth App or visit the Portal link on the BCH website. Then simply enter your user name and password (see enrollment information on the reverse side of this page).

### Can my family access my Portal?

Yes, you can give family members, such as parents or healthcare proxies, access to your Portal. This needs to be done within your healthcare facility and requires consent from you and your family member(s).

### Is my information safe?

Yes. Portal passwords are encrypted and URLs are re-written so they cannot be copied and pasted. You and authorized family members are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page.

### What if I ever have technical problems with the Portal?

For technical problems, please email [portalhelp@bchmail.org](mailto:portalhelp@bchmail.org); for questions, call (515) 433-8730.